



## StoArmat Warranty

An accredited approach

# StoArmat Warranty

## A partnership built on confidence

With an increasing emphasis on the implementation of servicing exterior building elements Sto has launched the StoArmat 20 Year Warranty and StoService Assurance documentation. This system, administered by Sto and carried out by Sto Contractors, ensures all specified StoArmat Rendered Systems are registered, serviced and certified every two and a half years to provide assurance that all building elements pertaining to the rendered facade are performing.

Building on valuable Sto partnerships, this new system ensures that the specifier, client, property owner and Sto Contractor are assured long-term that the facade's performance criteria are maintained and regularly certified.



# A new form of building protection

## Built on quality, knowledge and service

**The StoArmat Warranty with StoService Assurance promotes greater security with 20 years and promises a triple-level protection plan for property investment, including product quality, workmanship standards and maintenance requirements.**

### **StoArmat Warranty**

A functioning system is based on the optimum performance of its separate components. BRANZ appraised Sto systems ensure products and building components comply with building code regulations, ensuring fitness of purpose of the Sto systems used in conjunction with the Sto details and Sto specifications. Planning investments from the architectural outset is crucial to long-term performance.

### **Sto Contractor Guarantee**

Giving assurance with investment; the Sto Contractor Guarantee is a record of workmanship, implemented to record project details, building code regulations and installation specifications, compiled in the Sto Quality Assurance.

All builds are completed by a Sto Registered Licensed Builder Practitioner and are guaranteed in 30 month cycles in-conjunction with the StoService Assurance, ensuring the exterior facade remains covered; safeguarding investment and maintaining the integrity of the exterior system.

### **StoService Assurance**

A dent from a missing doorstep or the inevitable task of a spring clean; the StoService Assurance guarantees the upkeep of an owner's property with regular service checks. Initiated by Sto and performed by your Sto Contractor, to clean, monitor and inspect the cladding every 30 months, a written record of service means you can rest in the assured knowledge that the property has been serviced and certified.

Plus, the added security of a property owner's guide allows for easier optimum care of the property's rendered exterior.

### **Benefits at a glance**

- Sto products designed to last
- Sto Registered LBP Contractors
- Property owner maintenance guide
- 30 month certified service checks with renewable Sto Contractor guarantee
- 3 way registered partnership
- Optimum facade protection and finish
- Excellent reliability of building system
- Increased value of building assets
- Trusted market leader - Sto Germany
- Certified, specified build guarantee, system warranty and service history for security







As the authorised partner of Sto for Australasia, we are committed to the Sto philosophy, "Building with conscience".



StoService Assurance is an essential, effective tool in creating a cleaner, healthier environment and enhancing building assets into the future.

# Quality comes with engineering

## StoArmat technology in a pail

**StoArmat has evolved over 50 years with a successful global history covering over 100 million square metres plus.**

### StoArmat Render Systems

Breathable, flexible and incredibly durable, organic, cement-free render, six times more crack-resistant than standard cement-based plasters, providing innovation that promises longevity and investment value for your facade from a recognised leader - Sto.

The impact of climate conditions and seismic activity can seriously threaten building facades. The StoArmat Render Systems excel against these elements; reinforced with glass fibre mesh and finished with Stolit finishing render, creating a 4mm weather tight reinforcement system for reliability and protection that surpasses durability requirements.

Installations are carried out by a Sto Registered Licensed Building Practitioner with the added protection of a StoArmat 20 Year Warranty and StoService Assurance, guaranteeing building code compliant materials are used and application meets building code standards, including a service plan for long-term security.



**A bend test demonstrating the extraordinary elasticity and resulting high-crack resistance of StoArmat render.**

### StoArmat benefits at a glance

- BRANZ Appraised systems
- Organic, cement-free render technology
- Ready to use for guaranteed application consistency
- German manufactured for quality
- Highly flexible and crack-resistant
- Weather tight and breathable
- Calibration grain for thickness control
- Excellent application properties
- Durability and impact resistance
- Excellent resistance to mechanical stress
- 50 years of development and innovation





StoArmat 20 Year Warranty  
with StoService Assurance

## Perfect interaction

### 1. Substrate:

A wide range of substrates. From Sto Facades to Solid Masonry to Timber Frame construction.

### 2. Sealer:

Sto sealers to consolidate the substrate.

### 3. Base coat: StoMiral Renders

Mineral-based renders with good adhesion properties, and water retention agents. For straightening the substrate if required.

### 4. Reinforcement render: StoArmat Render

An organic, weather resistant, cement-free and breathable, high-impact render, with a crack resistance six times higher than that of standard cement-based plasters.

### 5. Mesh: Sto Glass Fibre Mesh

Easy-to-install, meets the highest requirements for crack, stress and alkalinity resistance.

### 6. Coloured finishing renders: Stolit Renders

Organically bound, highly weather resistant, strong, hard-wearing, impact-resistant, pre-coloured finishing renders.

### 7. Facade paint: StoColor

StoColor coating based on IQ Net Technology for functional facades.

For more information and CAD details  
please visit: [www.sto.co.nz](http://www.sto.co.nz)



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# Keep your property in check

## StoService Assurance

**The StoArmat Warranty with StoService Assurance offers property owners sound advice on the upkeep of external facades with Sto Contractor checks to ensure a record of service history is preserved, while building assets are maintained and protected.**

### Warranty on completion

On project completion by a Sto Registered Licensed Building Practitioner, a full warranty will come into effect to cover the Sto system materials, workmanship and service to protect the property. Once the warranty is initiated the property is recorded in the Sto database, ready to contact you to arrange a StoService and ensure the building is performing correctly.

### Initial 12 month service

One year after project completion a StoService is recommended to check the building facade and evaluate that post-contract work such as landscaping, fencing or construction work has not damaged the Sto system.

### 30 month service

Every two and a half years, Sto will contact the property owner and a Sto Contractor will provide an itemised service list including, washing and cleaning, as well as checking all important junctions, facades, fittings and flashings. If any further work is required it is agreed on before commencement. A StoService certification with contractor guarantee is then issued, ensuring the exterior facade remains covered.

### 10 year refurbishment

In addition to the benefits accrued from the 30 month service inspections, the property value is enhanced with a full re coat every 10 years. This ensures the integrity of the facade coating system is maintained with the bonus of changing the colour scheme to reflect building trends.

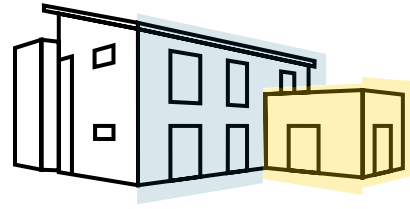
### Benefits at a glance

- Long-lasting protection to suit
- No-obligation recommendations
- No deferred maintenance costs
- Comprehensive inspections
- Sto Registered LBP Contractor service checks monitored by Sto
- Certification for future reference
- Property investment assurance





Interchangeable facades: Sto specialises in a wide range of facades; to suit all purposes, all properties and all preferences, whatever your needs may be.



### StoService Assurance includes crucial building checks on each elevation



1. Building facade elements
2. Adjoining roof and flashings
3. Ground clearance and deck joints
4. Window sills, flashings and seals
5. Control joints and junctions
6. Security of fittings and fixtures

Contact us for the recommended StoService list - [www.sto.co.nz](http://www.sto.co.nz)

**StoWarranty**  
**StoService Assurance Certificate**

Sto as an international company are in the business of maintaining and enhancing the value of buildings. This certificate is to acknowledge the nominated property, has been checked under the StoService Assurance program by the Sto Contractor and the exterior facade passed the service. Please file this StoService Assurance Certificate along with the Sto Warranty Documents in a safe place.

1. CERTIFICATE DETAILS	
Date of service:	27/09/17
Original project completion date:	Aug 2016
StoWarranty No:	SW05675 & SW05676
Project address:	307 Whaka Terrace, Christchurch
Sto Contractor:	Render Solutions Ltd
Sto Contractor Reg No:	279
Sto Contractor Guarantee No:	SW05675 & SW05676
StoService check undertaken (i.e. 18 / 36 / 90 monthly):	12 Month
Date of next StoService:	Feb 2019
Signature for and on behalf of Sto Contractor:	

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 Rev: rev 27/10/16

In essence, the StoService Assurance is an easy-to-implement system with long-lasting results, ensuring facade durability and a managed approach to asset protection. Certification on completion provides a future reference and re-sale value.

# Meeting the standard

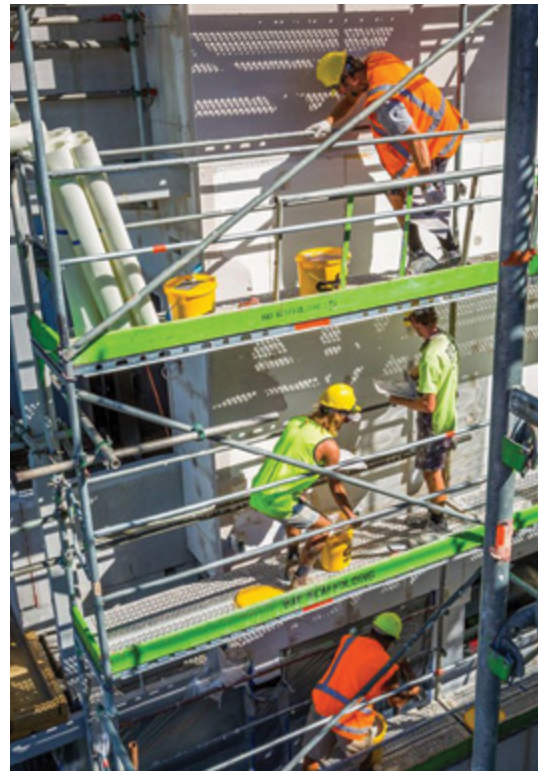
## Sto 15 Year Warranty with StoService Assurance

### Sto 15 Year Warranty with StoService Assurance

Exterior cladding systems in New Zealand are required to have a 15 year warranty and five year workmanship warranty with a maintenance schedule provided to the owner on completion. Programmed protection is crucial to your building investment as keeping your building serviced achieves security and reliability, with managed costs to increase value.

Having a systematic and highly organised service strategy with Sto allows you to keep on top of property upkeep on time, with no sudden investment demands to preserve your property or costly surprises in years to come.

All Sto builds are specified by Sto and implemented by a Sto Registered Licensed Building Practitioner, provide a Sto 15 Year Warranty, Sto Contractor Guarantee and StoService Assurance with building code material compliance and Sto Quality Assurance. The Sto 15 Year Warranty with StoService Assurance delivers an economically sound and practical solution for all your facade requirements.



# Well advised

Let yourself be inspired

**Individual customer consultation and project support is the basis of a successful business relationship at Sto. Whether on the telephone, in the sales centre or on the construction site – the Sto team will be pleased to provide you with advice, assistance and creative ideas.**

## **Sto customer service**

Service at Sto goes far beyond the development and sale of high-quality products. Ultimately, any product is only as good as its application. This is why Sto places great emphasis on service and consultation. The Sto team are here for their customers, providing comprehensive information and tips on the practical use of new products and relaying detailed knowledge from the Sto technical department.

## **Smart and sustainable**

Sto's impact on performance is big, but the footprint on the environment is small. All Sto products are vapour permeable, easy to apply, safe and non-toxic with low VOCs. Sto incorporates sustainable practices throughout its operations, earning ISO 9001 for quality assurance and 14001 certification for their environmental management system. Many Sto products help reduce the environmental impact of construction by providing insulation, reducing maintenance requirements and extending the life cycle of building facades.

**For contact details of your nearest Consultant, please see the reverse side of this brochure.**



**BRANZ Appraised**



**QUALITY ASSURED**



**EN ISO 14001**



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